



Telehealth Visit

USING DOXY.ME

You have been scheduled for a Telehealth visit with New Hampshire Orthopaedic Center via the Doxy.me video conference. Below is information that you will need to know to help streamline your visit. Please take the time to review this information prior to your appointment time and attempt to log into the appointment 20 minutes prior to your appointment time. This will allow you time to contact our office should you need assistance joining the meeting.

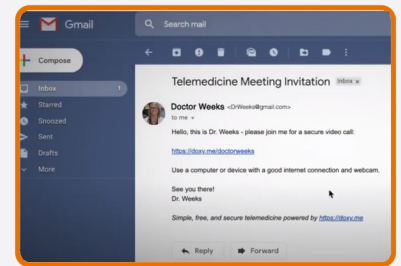
Our Information Technology department can be reached at **603.689.1695**. If our technologists are assisting other patients your call will be connected with our answering service. Please leave a message with your name and contact information and we will call you back as soon as possible.

DOXY.ME MUST BE USED IN GOOGLE CHROME, FIREFOX OR SAFARI

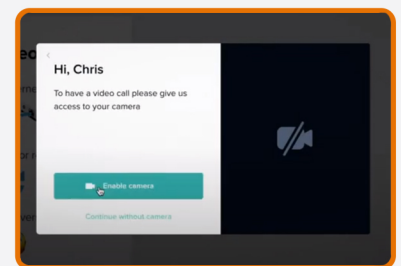
Equipment needed for a Doxy.me visit:

- A computer, laptop or mobile device with a webcam and microphone
- Hi speed and wired internet connection preferred
- Telephone (In the event the audio doesn't work we can communicate via phone)
- A quiet and private space to conduct the visit in
- Your appointment has been booked for a specific time on our schedule and we do value your time, however, your physician or physician assistant could be running late due to time spent with other patients. We ask that you please be patient and wait for your provider to join the meeting
- If you need assistance, please do not hesitate to contact us

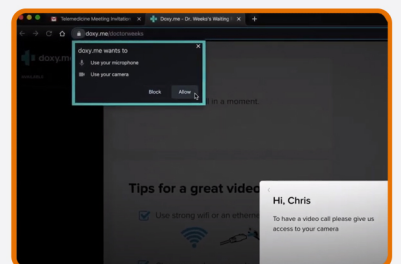
How to join a Doxy.me Meeting



You should have received an invite to your doctor's virtual office waiting room via email. If you cannot locate the invitation in your e-mail inbox, please check your junk mail or spam folder. If you are unable to locate the invite, please call our office so that we can resent it to you. The invite contains a URL link, **click on the link to enter the virtual waiting room.**



Once in the waiting room, enter your name and click Check in. You will then click Enable camera.



You will also need to click Allow to grant access to your microphone. Once both are allowed, please wait for your provider to start the call.

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