



Telehealth Visit

USING FACETIME

You have been scheduled for a Telehealth visit with New Hampshire Orthopaedic Center using the FaceTime feature on your iPhone. Below is information you may need to know to help streamline your visit. Please review this information prior to your appointment.

Equipment needed for a FaceTime visit:

- You must have an iPhone and must have provided that cell phone number to our office
- To use the FaceTime you select the green icon with a white camera
- Your appointment has been booked for a specific time on our schedule and we do value your time, however, your doctor or PA could be running late due to time spent with other patients. We ask that you please be patient and wait for our office to initiate the call
- Please be advised that our Physicians and Physician Assistants may be using their personal cellphones so the incoming call may appear to be “spam” or as an “Unknown Caller” as they will be blocking their number to protect their personal numbers
- When the call comes your iPhone screen will say either the physician or physician assistants name, Unknown Caller or Blocked Caller would like to FaceTime you. Please click on the green accept button to begin call.
- If you need assistance, please do not hesitate to contact our Information Technology department at **603.689.1695**. If our technologists are assisting another caller, you will be connected with our answering service. Please leave a message with your name and contact information and we will call you back as soon as possible.

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